

AMERICAN★HUMANE

FIRST TO SERVE®

Job Posting

Director, Farm Operations
American Humane Farm Program
Washington, DC

American Humane seeks a Director, Farm Operations to serve as the operational leader for the first and largest third-party farm animal welfare audit program in the nation, the American Humane Certified program. This position is based at American Humane's national headquarters in Washington, DC and reports directly to the to the National Director, American Humane Farm Program

Founded in 1877, American Humane is committed to ensuring the safety, welfare and well-being of animals. Our leadership programs are first to serve in promoting and nurturing the bonds between animals and humans. We are first to serve, wherever animals are in need of rescue, shelter, protection or security. Through our innovative leadership initiatives – from our “No Animals Were Harmed®” program in Hollywood to broad-based farm and conservation animal welfare certifications, to rapid response rescue and care across the country – American Humane sets the gold standard as the most visionary and effective animal welfare organization in the nation.

Position summary:

The Director, Farm Program Operations serves as operational leader for the first and largest third-party farm animal welfare audit program in the nation, the American Humane Certified program. The Director is responsible for the day-to-day management and development of the program and team. The person in this role seeks to ensure that sound and up-to-date scientifically-based animal welfare standards and practices remain at the core of American Humane's Farm Certification Program.

Responsibilities:

- Manage the day-to-day program operations and the Field Operations Managers
- Provide oversight of independent auditors, ensuring proper credentialing, experience, professionalism, knowledge of AH farm animal welfare standards, availability for scheduling, and appropriate use of database
- Manage responses and processes for addressing questions, complaints, support needs, audit scheduling, producer contacts renewals, etc.
- Manage all program contractual agreements with certified producers and processors
- Keep the National Director up to date on the contractual status of producers and processors or any developing issues
- Meet with certified producers as directed by the National Director and working in collaboration to differentiate AH and the American Humane Certified program from other third-party certifications programs and welfare organizations with food agendas
- Ensure that all scientific language and content in program and informational materials and web site are accurate and up to date
- Lead by example, adapting to a continually evolving environment and helping others thrive in a results-oriented workplace; provide ongoing team building and career development for program staff
- In consultation with the Farm Program consulting veterinarian, help manage the Farm Program Scientific Advisory Committee (SAC) and outside scientific advisors to ensure judicious use of their expertise, volunteer time, and energy

- Ensure that animal welfare standards and guidelines reflect new research and technology; review regularly and in consultation with the SAC, make recommendations for revision of existing or the development of new standards as needed
- Provide oversight of the implementation of the standards on farms, producer inquiries and enforcement of corrective action plans

Essential experience, knowledge, skills and abilities:

- Advanced degree (including DVM/PhD) in animal welfare, animal agriculture or related field preferred but not required
- Diversity of experience in and understanding of some or all of the following fields preferred: agricultural animal health and welfare, agriculture industry (including allied groups), food supply chain, government (state or national), farm management, principles and practices associated with animal welfare including animal husbandry and/or agricultural or humane education
- Successful program management experience, including managing teams, strongly desired
- Demonstrated theoretical, technical and practical expertise in the of animal welfare space
- Excellent verbal and written communication skills; active listening
- Ability to translate complex, technical ideas/matters into easily understandable terms for a lay person or the general public
- Adept at building collaborative relationships and demonstrating diplomacy with diverse constituencies, including farmers/ranchers, trade organizations, retailers, food services, and academics
- Strong collaboration, documentation and presentation skills
- Ability to work proactively and independently and deliver results under tight timelines
- Comfortable in environments with intensive animal production
- Familiarity with or sensitivity to animal disease biosecurity protocols and practices

Direct reports:

- Yes

Physical demands and work environment:

- Position is based at American Humane’s national headquarters in Washington, DC
- Some travel, often to rural locations
- Exposure to barns/facilities with intensive animal production
- Exposure to bio secure environments, requiring donning of protective gear

Employees are expected to adhere to all organizational policies and to act as role models, demonstrating American Humane’s core values:

Compassion
 Accountability
 Respect for all
 Loyalty to mission
 Sustainability
 Honesty, integrity, trust

American Humane is an Equal Opportunity Employer and encourages diverse candidates to apply

To apply, please visit: <https://americanhumane.applytojob.com/apply/R2JN1Dtk09/Director-Farm-Operations>